iBitikar Solutions

ابتكار الحلول

FOR SMART AND TECHNOLOGY INFORMATION

"Revolutionize Your

Communication and Security"

www.ibitikar.com   11 269 2744   Saudi Arabia - Riyadh

About Us

A leading provider of IT solutions and telecommunication services, with over 6 years of experience in the industry. We are dedicated to helping businesses achieve their goals by providing innovative and reliable technology solutions that enhance productivity, efficiency, and profitability. Our team of experienced professionals is committed to delivering exceptional service and support to our clients, ensuring that their technology systems are always running smoothly and meeting their evolving needs.

TRUSTING

We believe that trust is the key to building long-term relationships with our customers and partners.

TRUSTING

We are dedicated to earning and maintaining that trust through our commitment to excellence, ethical business practices, and a relentless focus on customer satisfaction.

SUSTAINABLE

Focus on delivering sustainable solutions that help our customers reduce their environmental impact.

RELATION

We are proud to be a company that is dedicated to building strong relationships with our customers and partners.
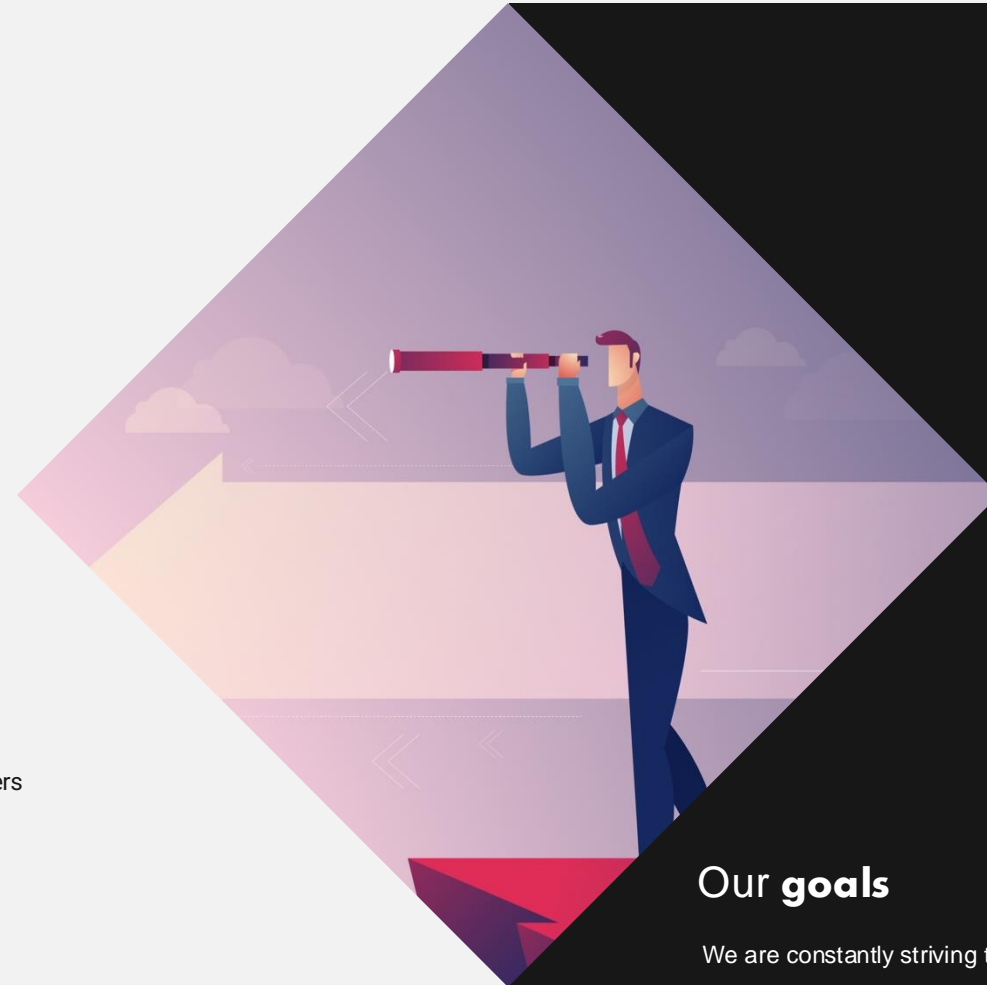
IBITIKAR PROFILE

Our Vision

is to be the leading provider of innovative and sustainable IT solutions and telecommunication services that empower businesses to achieve their goals. We are committed to delivering exceptional service and support to our customers and partners, and we believe that our success is directly tied to their success.

240+ Project

We believe that our success is built on a foundation of trust, transparency, and collaboration.
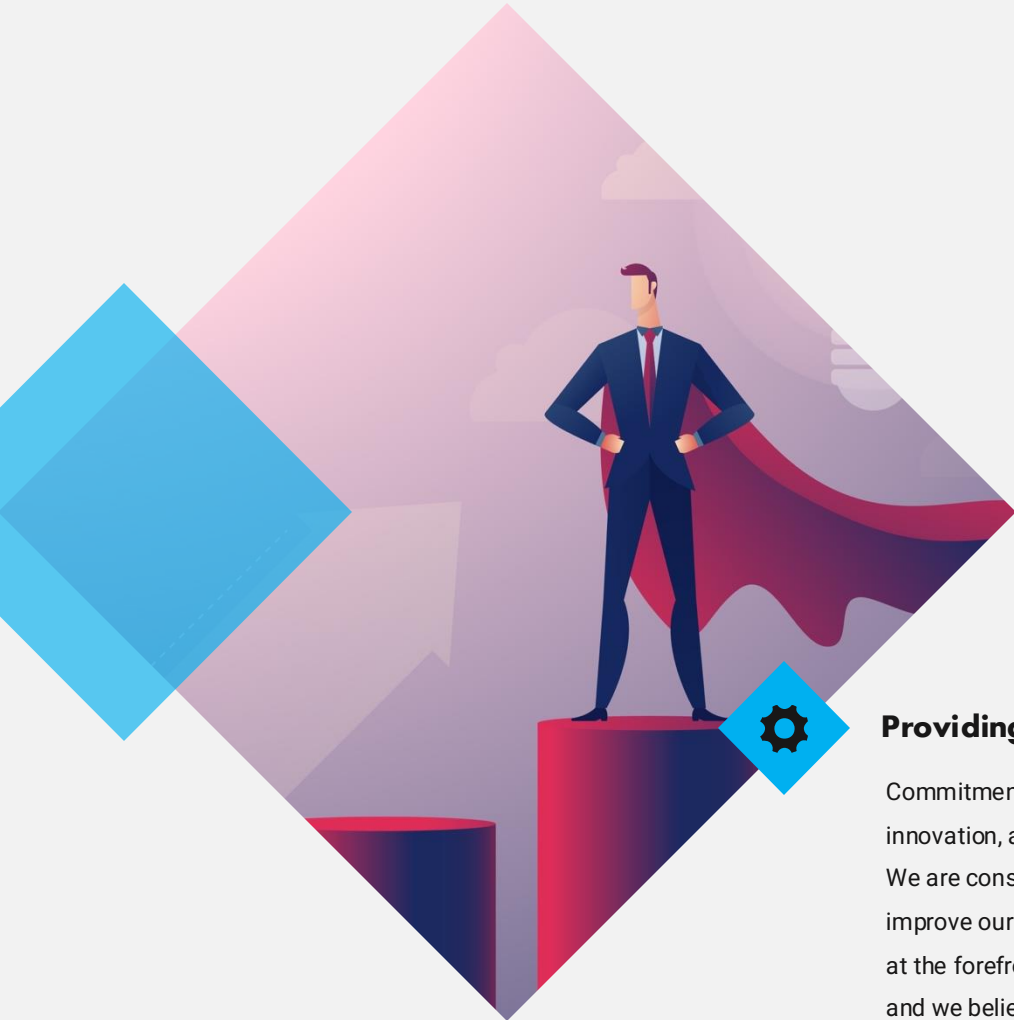
35+ Partner

We are committed to building strong relationships with our customers and partners, and we believe that by working together,

Our **goals**

We are constantly striving to improve our offerings and stay at the forefront of technology

Our Mission

is to empower businesses with innovative and sustainable IT solutions and telecommunication services that drive success. We are committed to delivering exceptional service and support to our customers and partners, and we believe that our success is directly tied to their success.

Providing Solutions

Commitment to excellence, innovation, and sustainability. We are constantly striving to improve our offerings and stay at the forefront of technology, and we believe that our focus on delivering exceptional customer service

Relationships

We believe in the importance of building strong relationships and earning trust through transparent communication and ethical business practices. We are committed to delivering on our promises and standing behind our products and services.

Commitment

we are proud of our mission, and we are committed to working tirelessly to achieve our goals. Contact us today to learn more about our solutions and how we can help your business succeed.

iBitikar
Solutions
إبتكار
الحـلـول

6 YEARS OF EXPERIENCED

WE SERVE WITH LOVE

we are committed to providing exceptional customer service. We understand that our clients rely on us to keep their communication systems running smoothly, and we take this responsibility seriously. We work closely with our clients to understand their unique needs and provide customized solutions that meet their specific requirements.

Our Timeline

Our company is an IT Solution company that has been providing innovative solutions to businesses for the past seven years. Our timeline reflects the growth and evolution of our company, as we have expanded our services and expertise to meet the changing needs of our clients.

2017

We focused on building a strong foundation by hiring a team of experienced network engineers and establishing relationships with key technology vendors

2018

We continued to grow our client base and expand our services, including software development, project management, and IT support.

2019

We were recognized by industry experts for our innovative solutions and outstanding customer service. This recognition helped us to attract new clients and further establish our reputation as a leading IT telecommunications company.

2021

We are proud to offer a comprehensive suite of services, including network engineering, software development, project management, IT support, and mobile application development

2022

Our seven years of experience, combined with our commitment to innovation and customer service, make us the ideal choice for businesses looking for a reliable partner to meet their communication needs.

23

IBITIKAR PROFILE

Our Service

Our company is a leading provider of IT telecommunications solutions, specializing in the supply, installation, testing, and commissioning of a range of systems and services.
We have a team of highly skilled professionals who are experts in their respective fields, including network engineering, software development, and project management.

Networking & IP Telephone services

Our team of experts specializes in network design, implementation, and optimization, ensuring robust and secure connectivity

Automation system

With a focus on efficiency, productivity, and sustainability, we offer cutting-edge automation solutions that streamline operations.

ERP System & Software Development

Implementing ERP systems that integrate and streamline various business processes, including finance, human resources, supply chain management.

Audio & Visual System

Implementing high-quality audio systems tailored to meet the unique needs of our clients.

Smart System Solutions

Offer comprehensive solutions that optimize processes, enhance efficiency, and enable intelligent decision-making.

CCTV System & Access Control Security

Designing, installing, and maintaining state-of-the-art CCTV systems tailored to the specific needs of our clients. Our solutions include high-definition cameras.

Our Partners

Why
Choose Us

We strive to set ourselves apart by providing exceptional service and support, innovative solutions, and a commitment to sustainability and ethical business practices. Here are some reasons why you should choose:

Experience

With over 6 years of industry experience, we have a proven track record of delivering high-quality solutions that meet the unique needs of our customers.
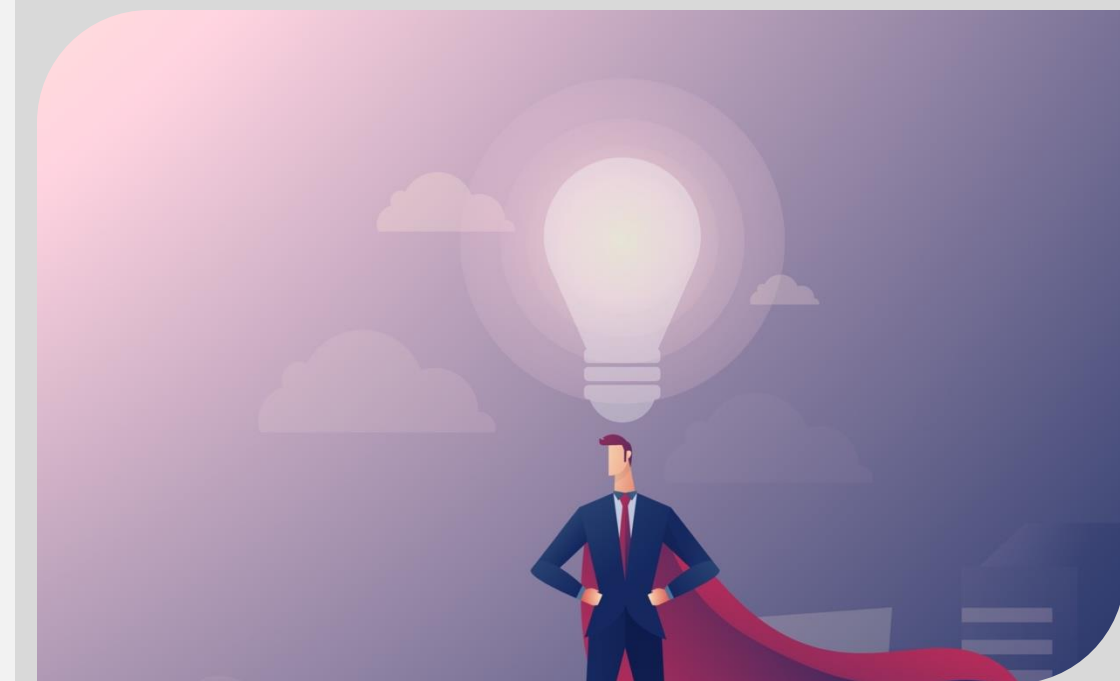
Exceptional Service and Support

Our team of highly skilled professionals is dedicated to delivering exceptional service and support to our customers and partners.

Long-term Relationships

We value the trust placed in us by our customers and partners, and we are committed to building long-term relationships with them.

IBITIKAR PROFILE

Our Service

We understand that businesses rely on their communication and security systems to operate smoothly and efficiently, which is why we are committed to providing exceptional customer service and support.

Networking Solution and troubleshooting

Reliable and efficient network connectivity is essential for the smooth operation of any business
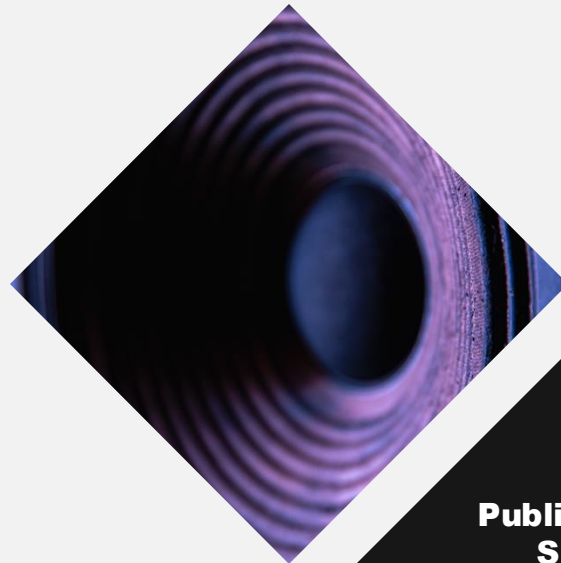
Call Center Solution

We are committed to delivering reliable, high-quality services that exceed our clients' expectations.

Our Service

We are committed to delivering reliable, high-quality services that exceed our clients' expectations. We take pride in building long-lasting relationships with our clients and strive to provide exceptional customer service every step of the way

Public Address Solution

We understand that effective communication is essential for the smooth operation of any establishment
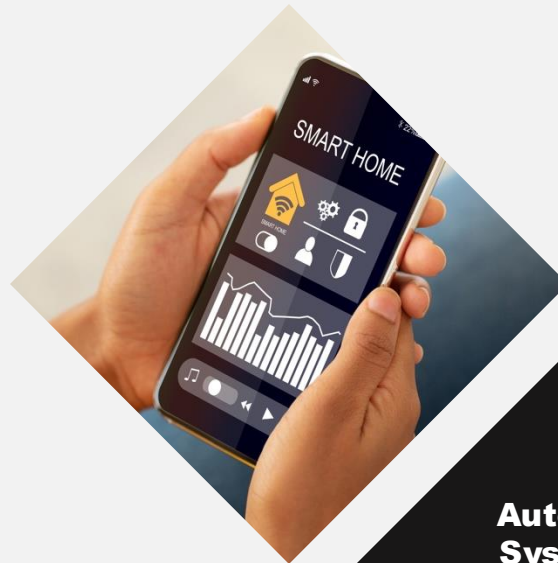
CCTV Solution

CCTV solutions to businesses, homes, and other establishments. We understand that security is a top priority

Our Service

Our team of experienced professionals is well-versed in the latest automation technologies and can provide customized solutions tailored to meet the specific needs of our clients.

Automatiuon System KNX

We offer a wide range of services including process automation, industrial automation, home automation, and more.

Smart Security System

Our Smart Security System solutions include a variety of advanced features such as motion detection, facial recognition, remote monitoring,.

Networking & IP Telephone System

Our company is a trusted provider of Networking and IP Telephone System solutions, specializing in delivering seamless communication experiences for businesses of all sizes. With a customer-centric approach and a team of highly skilled professionals, we aim to provide cutting-edge technology solutions that enhance productivity, efficiency, and collaboration.

Services and Solutions:

Networking Solutions:

We offer end-to-end networking solutions tailored to meet the unique requirements of businesses. Our services include network design, implementation, and optimization, ensuring robust and secure connectivity across your organization. We specialize in designing scalable and reliable networks that support data, voice, and video communications.

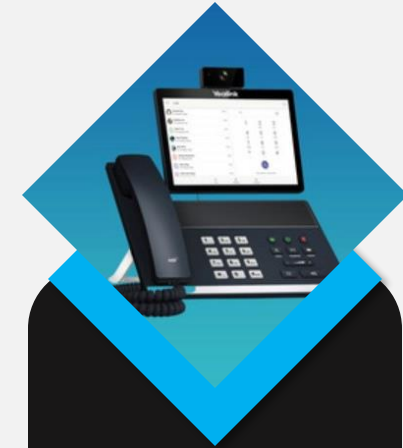**3CX PARTNER**   **Yeastar**   **Ruijie NETWORKS**   **Yealink**

DATA CENTER

Provide comprehensive data center infrastructure management services to optimize the performance and efficiency of IT infrastructure.

Wireless Solution

Wi-Fi access point installation, network configuration, and security implementation. We ensure comprehensive coverage, high-speed connectivity

IP Phone Solution

wide range of IP phone, our offerings include IP desk phones, conference phones, cordless phones, and video phones

Support WhatsApp Integration

Support CRM Integration

Call Center Solution

Auto Dailer
Automatically Calling Solution

3CX

27/4 Customer Support

Our round-the-clock support services ensure that your customers can always get the help they need, whenever they need it.

WhatsApp Integration

Enables your agents to send a reply to WhatsApp messages directly from the system. WhatsApp messages are delivered into the same chat panel as live chat, SMS, and Facebook messages making replying to multiple channels simple.

API and CRM Integration

We ensure our call center services integrate smoothly with your Customer Relationship Management (CRM) system, permitting a unified view of customer interactions.
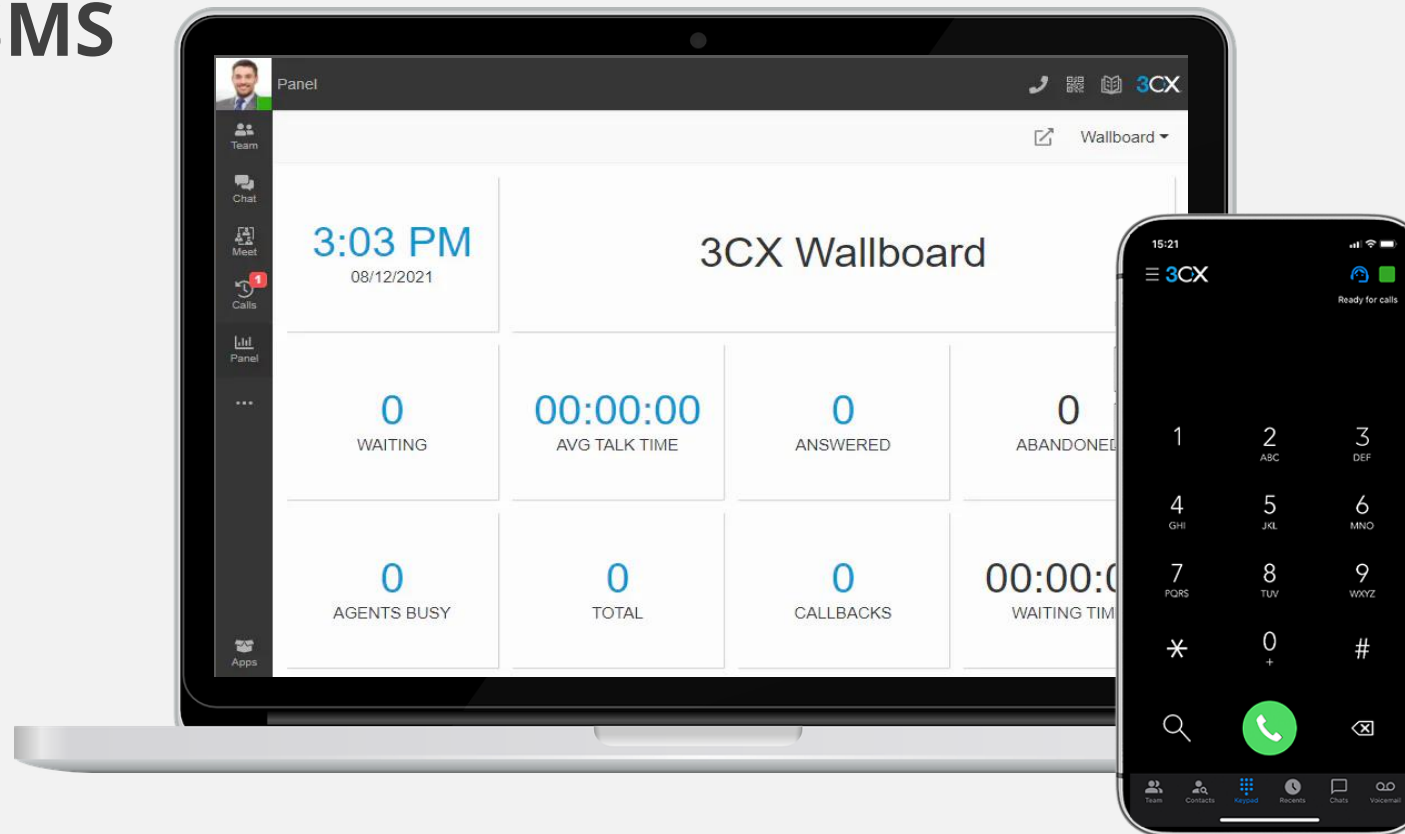
Call Control Route

Every call is answered promptly, professionally, and appropriately. From sales calls to customer follow-ups, our outbound call services help you maintain a proactive relationship with your customers.

CALL CENTER SOLUTION LIVE CHAT, WHATSAPP, SMS

Reinvented For Remote Workforce

offers a full-featured call center solution with dynamic call queues, reporting, wallboards and CRM integration. Complex and advanced call flows can be designed using a simple drag and drop call flow designer tool. But it's not just calls! incorporates live chat, WhatsApp, Facebook and SMS, to elevate your call center into a full contact center solution.

Support Mobile App
(iOS Android)

Support CRM Integration

Yeastar P-Series

27/4 Customer Support

Our round-the-clock support services ensure that your customers can always get the help they need, whenever they need it.

Call Monitoring and Quality Assurance

Our call center solutions offer robust call monitoring and quality assurance features. Supervisors can monitor live calls, provide real-time coaching to agents, and access call recordings for evaluation and training purposes.
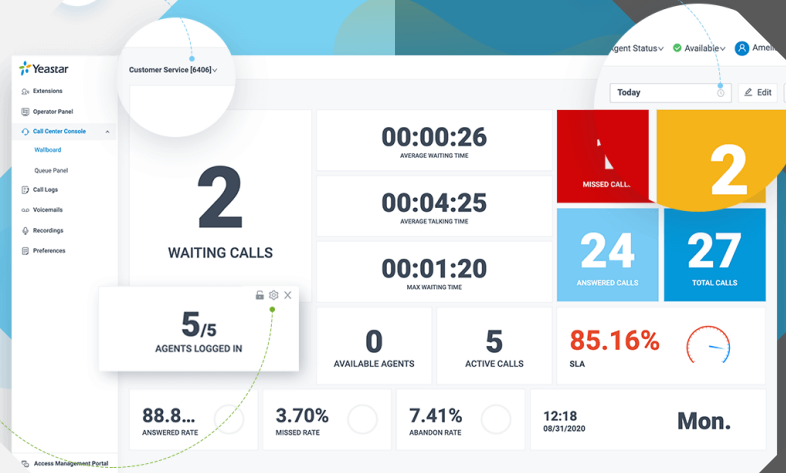
CRM Integration

We ensure our call center services integrate smoothly with your Customer Relationship Management (CRM) system, permitting a unified view of customer interactions.

Call Control Route

Every call is answered promptly, professionally, and appropriately. From sales calls to customer follow-ups, our outbound call services help you maintain a proactive relationship with your customers.

Auto Dailer
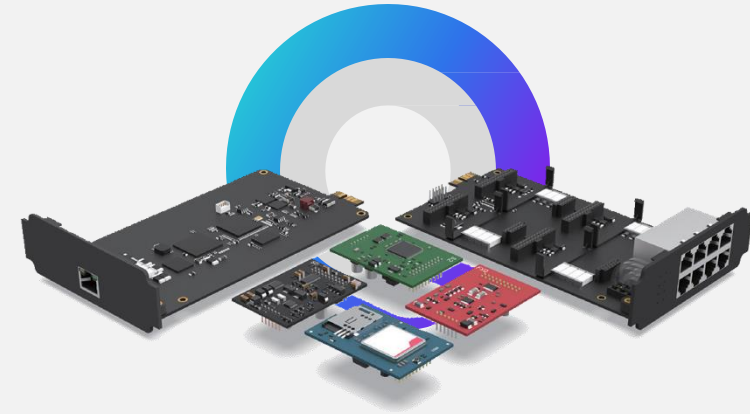Automatically Calling Solution

P-Series Appliance Edition

General Specifications

Appliances	P550	P560	P570
Base Users / Max Users	50	100 / 200	300 / 500
Max Concurrent Calls	25	30 / 60	60 / 120
Base / Max Call Center Agents	50	100 / 200	300 / 500
Max FXS Ports	8	8	16
Max FXO/BRI Ports	8	8	16
Max GSM/3G/4G Ports	4	4	6
Max E1/T1/J1 Ports	–	1	2
Expandable D30	0	1	2
NFC Read/Write	Yes	Yes	Yes
Ethernet Interfaces	2 x (10/100/1000 Mbps)		
Hard Disk	No	1 SATA (Up to 2TB)	
USB	1 (Portable SSD: Up to 2TB; Flash Drive: Up to 256GB)		
Power Supply	AC 100-240V 50/60HZ 0.6A max	AC 100-240V 50/60HZ 1.5A max	
Size (L x W x H) (cm)	34 x 21 x 4.4	44 x 25.2 x 4.4	44 x 25.2 x 4.4
Weight	1.64 KG	2.37 KG	2.38 KG
Form Factor	1U Rackmount		
Environment	Operation Range: 0°C to 40°C, 32°F to 104°F Storage Range: -20°C to 65°C, -4°F to 149°F Humidity: 10-90% non-condensing		

Innovative Modular Design

Customize telephony interfaces as needed and scale up users and concurrent calls when the business grows.
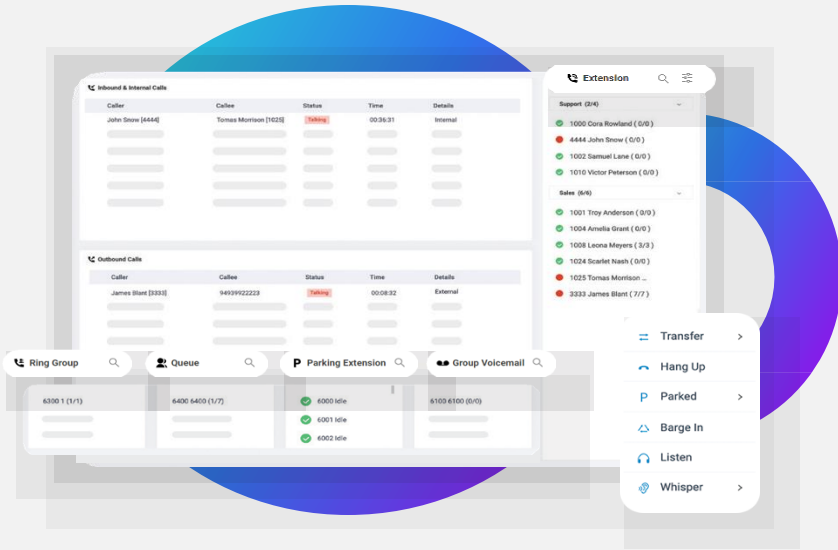
Expansion Board

EX08: 4 Module Slots and 8 Interfaces on the Panel

EX30: 1 Onboard E1/T1/PRI Interface

Expand System Capacity

D30 DSP: Add 100 Extensions & 30 Concurrent Calls

Telephony Module

S2: 2 FXS Ports O2: 2 FXO Ports

B2: 2 NT/TE BRI Ports

SO: 1 FXO and 1 FXS Port

GSM/4G: 1 GSM/WCDMA/4G Channel

Integrated Video Conferencing

"Meet and connect your teams and customers from anywhere, instantly and securely. The web-based video"

Graphical Operator Panel

Make your receptionist's life easier. Get a holistic view and complete control of your company's call activities in real-time, all in one simple web-based panel.

- Inbound/outbound call activities in one view
- Real-time state of available call destinations
- Drag-and-drop call distribution
- Advanced call control in clicks

- Real-time and historical reports for targeted.
- Analysis based on agent, queue, timeframe, etc.

Fanvil

android

X7A Enterprise IP Phone

Better Video Conferencing Experience

7" Color Touch Screen

As a high-end enterprise IP phone with Android 9.0 OS, Fanvil X7A provides a more intelligent and smoother touch operation experience for the users. 112 DSS keys on the 7-inch color touch screen, built-in Wi-Fi, built-in Bluetooth make daily communication smarter and simpler. Matching an optional USB camera Fanvil CM60, Fanvil X7A can deliver a superb audio with Harman Speaker and video for the group conference.

HD Audio with Harman Speaker

7" Touch Screen   Android   HD Audio   2.4G/5G Wi-Fi

X7 Enterprise IP Phone

HD Audio fpr speakerphone and handset

7" Color Touch Screen

With a modern, clear design, Fanvil X7 is a high-end enterprise IP phone for business users who need immediate access to all of their important information. In addition to a 7-inch capacitive touch screen for up to 127 DSS key entries, the telephone also features 20 SIP lines, HD audio with Opus support, built-in Bluetooth, Wi-Fi connectivity, SIP hotspot, Gigabit Ethernet port, PoE, EHS headset support, etc., and can linkage with video door phones and IP cameras.

Elegant Design with Cutting-edge Telephony Features

7" Touch Screen	Bult-in Bluetooth	HD Audio	Bulit-in 2.4G/5G Wi-Fi

X4U Enterprise IP Phone

High-definition Audio High-efficiency work

Fanvil X4U provides the direct access to instructions with two high-resolution 320x240 color displays, which is an ideal option for enterprises to improve the flexibility and have a greater productivity on daily work. Wideband codec of G.722 and Opus in this device delivers you an immersive HD audio experience in both high band and low band with the network.

Integarted PoE

Bluetooth

HD Audio

Wi-Fi

X3S/X3SP Enterprise IP Phone
Enhanced HD Audio Communication

Featuring a 2.4-inch color LCD and newly added function keys, Fanvil X3S/X3SP new version aims to provide a more productive operation method for business. Improved HD audio, more SIP lines and having supported EHS headset also make Fanvil X3S/X3SP an efficient business tool in office

High-definition Audio High-efficiency work

Integarted PoE

HD Audio

H2/H2P DeskPhones from Alcatel-Lucent Enterprise

The H2 and H2P DeskPhones from Alcatel-Lucent Enterprise are newly designed SIP devices that offer a rich communications experience at a competitive price, with a modern design. These compact DeskPhones include wideband audio with fine-tuned double talk performance and echo cancelling. They provide a backlit screen supporting 4 lines of text, a directory of up to 1000 contacts, as well as call logs that allow user to easily contact colleagues and customers.

High-definition Audio High-efficiency work

Integarted PoE

HD Audio

Alcatel·Lucent

M7 DeskPhone from

Alcatel-Lucent Enterprise

The M7 DeskPhone from Alcatel-Lucent Enterprise offers a rich SIP communications experience with intuitive navigation and conversation comfort.
This elegant DeskPhone provides super wideband audio in hands-free mode with echo cancelling and double talk performance. The large 3.5" color screen, makes it quick and easy to connect.
The user experience is enhanced with a 4-way navigation key, 8 line keys, 4 soft keys and a user- friendly interface.

High-definition Audio High-efficiency work

Integarted PoE

HD Audio

Yealink

Yealink SIP- T31P

Facilitate the communication, enrich your business

Equipped with powerful chip, the T3 series owns a stronger computing ability and more upgraded functions, which ensures a higher productivity and smoother office experience. Due to great performance, T3 series is capable to extend more services for different business demands.

High-definition Audio High-efficiency work

Integarted PoE

HD Audio

5 Way Conference

Yealink

Yealink SIP- T46U

Productivity-enhancing SIP Phone for Office Workers and Professionals

Equipped with powerful chip, the T3 series owns a stronger computing ability and more upgraded functions, which ensures a higher productivity and smoother office experience. Due to great performance, T3 series is capable to extend more services for different business demands.

High-definition Audio High-efficiency work

| 4.3-inch Screen | Integarted PoE | HD Audio | 5 Way Conference |

Yealink

android

T58W / T58W Pro

Better Video Conferencing Experience

7" Color Touch Screen

Boost by the upgraded chipsets, the T58W Series comes with enhanced system performance with fast response and reinforced processing capacity. The adoption of Android 9.0 OS also improves the data encryption, authority management, response speed and integratability to meet requirements of modern business and future sustainability.

HD Audio with Harman Speaker

| 7" Touch Screen | Android | HD Audio | 2.4G/5G Wi-Fi |

CCTV Security System

Comprehensive surveillance and security solutions. We specialize in the design, installation, and maintenance of cutting-edge closed-circuit television (CCTV) systems for various industries and sectors. With a focus on delivering top-quality products and exceptional customer service, we aim to ensure the safety and security of our clients' premises.

recorded footage from anywhere at any time, while video analytics enable intelligent video processing for automated alerts, motion detection, facial recognition, and other advanced functionalities.

MOBOTIX
BeyondHumanVision

Hanwha
Solutions

dahua
TECHNOLOGY

HIKVISION

CCTV Camera Systtem

Our team of experienced professionals works closely with clients to understand their security requirements and design CCTV solutions tailored to their specific needs

CCTV People Counting Camera

We aim to empower businesses to make data-driven decisions, enhance operational efficiency, and deliver exceptional

Smart Parking & AI Plate Camera

Smart Parking and AI Plate Camera solutions, dedicated to revolutionizing the parking industry through advanced technology

iBitikar Solutions
ابتكار الحلول

HIKVISION®

| See better | Use time better | Identify better |

"Security cameras are not only going to provide reliable and clear images, they should provide peace of mind, security and convenience, day and night. That's why we have introduced AcuSense technology as a standard feature in our next generation Value Series cameras."

Outstanding Value with Vast Form Factors, Enganced Image, and AcuSence Motion Dection 2.0

AcuSense takes the Hikvision quality you know and trust to the next level, with AI technology to provide advanced, actionable video analytics. We've made our security solutions even smarter so you see better, know better and are better organized. It's security made better and easier.

Motion Detection

Couting People Detection

Vehicle Detection

TIME ATTENDEANCE SYSTEM

BARRIRER ACCESS CONTROL SYSTEM

BIOMETRIC ACCESS CONTROL SYSTEM

Finger-print | RFID | Access | Face

Wi-Fi 6 Revolution You Can Feel

User performance increased by

4 TIMES

AP performance increased by

75%

Overall network performance Increased by

40%

Brings You an Unprecedented Experience

Smart Antenna Design

5th gen smart antenna X-sense
Stacked ultra-high-density
antenna design
360° zero dead zone

IoT Integartion

Integrated BLE/Zigbee module
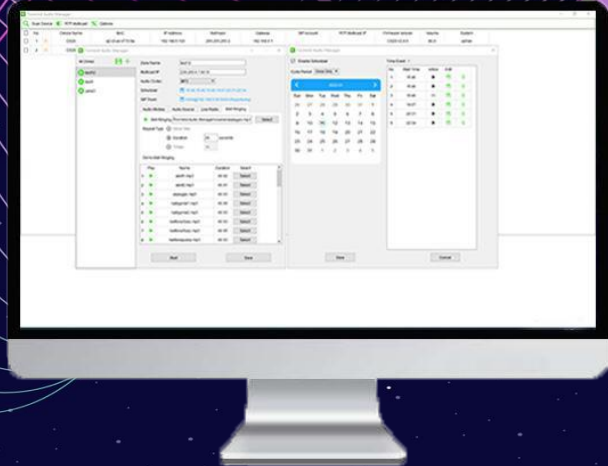No extra investment
Ready for Future

AI Cloud

Lifetime FREE
Anytime Anywhere Monitoring
One-click AI Optimization

Router

Wireless

Switch

HD Sound SIP Speakers

SMART PUBLIC ADDRESS SYSTEM

High quality network speakers, which has wide application in multiple

"Support Azan Islamic Prayer Time"

HD

High Broadcast

High quality sound speaker support PoE network, which has wide application.

VoIP

VoIP Technology

Compatible with VoIP SIP Technology, SIP call, live radio, local media player, universal windows media player.

Software

Audio Manager is an audio broadcast software that converts multi audio input to RTP Multicast.

SIP

HD Sound

Azan Time

Smart Home & Residential Building Solutions KNX

Smart Lighting
- Automated lighting systems that can be controlled remotely or set on schedules.
- Energy-efficient LED bulbs with features like dimming and colour change.
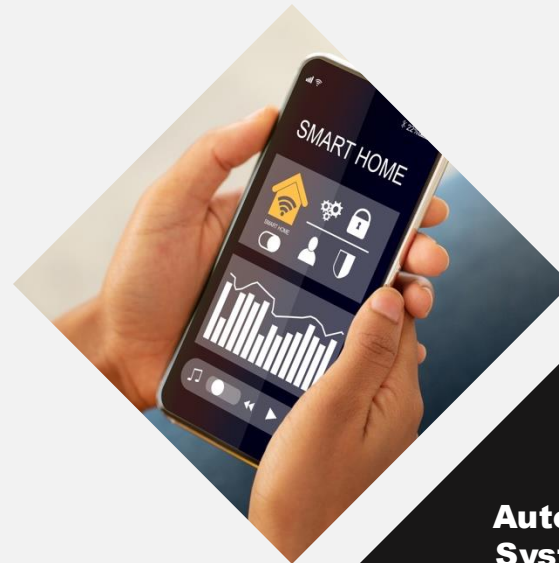
Smart Thermostats
- Devices that learn your heating and cooling preferences to optimize energy usage.
- Remote control via smartphone apps.

Home Security Systems
- Smart cameras, motion detectors, and doorbell cameras that provide real-time alerts.
- Integration with mobile devices for remote monitoring.

Smart Appliances
- Refrigerators, ovens, and washing machines that can be controlled remotely.
- Energy monitoring to track usage and reduce costs.

Automatiuon System KNX

We offer a wide range of services including process automation, industrial automation, home automation, and more.
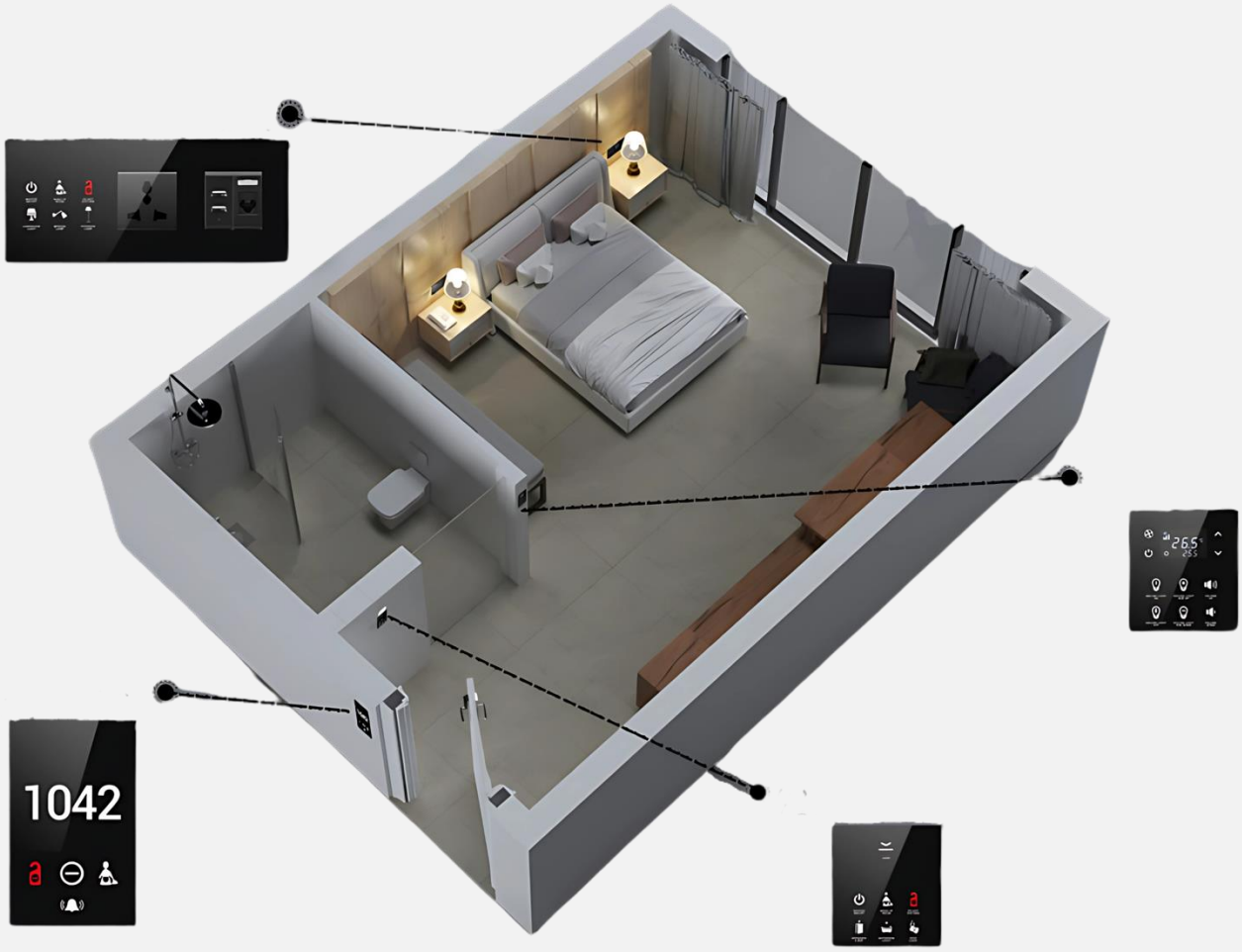
Automatiuon Wireless Lighting Control

Our smart lighting control solution unlocks the secret to good lighting. Create, customize, and explore a world of possibilities.

EAE TECHNOLOGY

ABB

Zennio

eelectron

artsound we speak sound

CASAMBI

KNX Hotel GRMS & Lighting Control Solutions

Guest Room Management System (GRMS) from iBitikar Solutions is designed to ensure an exemplary and gratifying experience for your guests. Our intelligent solutions are based on interactive technology that compliments the exceptional experience you want for your guests.

Zennio   ABB   KNX

eelectron   EAE TECHNOLOGY

| Security and Cameras | Security and Burglar Alarm | Intercom | Mobile Integration | Heating and Cooling | Lighting Control | Shutter/Bling Control | Push Notification | Scenarios |

KNX Smart Home & Residential Building Solutions

Your home functions better when your home and smart products work all together. IBitikar smart home solutions make your life simpler with reliable, intelligent and user-friendly devices. With one single device, anyone in your family can operate the lights, blinds, thermostats, security, concierge and more.

Zennio

ABB

KNX

eelectron

EAE
TECHNOLOGY

Security and Cameras

Security and Burglar Alarm

Intercom

Mobile Integration

Heating and Cooling
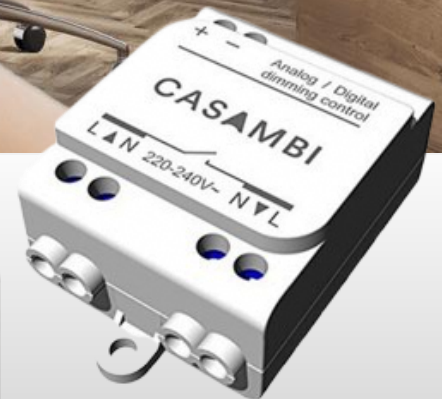
Lighting Control

Shutter/Bling Control

Push Notification

Scenarios

Smart Lighting Control for the Modern World

Advanced lighting controls as easy as possible for all stakeholders across all stages of a system's lifecycle. As the adage goes:Simple can be harder than complex.

Transform your **home, coffee shop, restaurant, or hotel** into a haven of ambiance with the Lighting System. Experience the perfect blend of elegance, functionality, and cutting-edge technology.

Why Choose WIFI Lighting System ?

No additional network connectivity is needed.

Automatically rerouted to prevent a connection drop

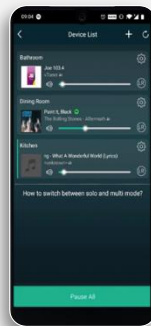**All nodes are connected to one another**

Public Address Integration with KNX

Integrating a Public Address system with KNX not only enhances communication capabilities but also contributes to the overall safety and efficiency of building management. By leveraging these features, organizations can create a responsive environment tailored to their specific needs.

100% Belgian founded in 2001
• Full product range residential solutions –
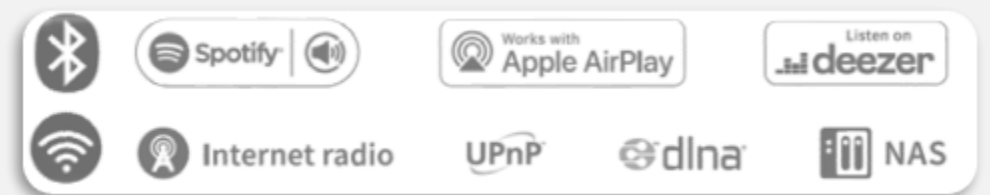commercial projects – consumer market

•**Compatibility:** Ensure that all devices are compatible with KNX protocols.
•**Scalability:** Design the system to allow for future expansions or modifications.
•**User Training:** Provide training for staff on using the integrated system effectively.

artsound
we speak sound

KNX

SMART HYDE
App Features
• Overview zones & music
• Group zones
• Play / Pause all
• Stereo / L / R
• Alarm Clock.
• Sleep Timer
• Equalizer

Bluetooth Spotify Works with Apple AirPlay Listen on deezer

Internet radio UPnP dlna NAS

Home Theatre / Cinema Solutions

A home theater is an entertainment system designed to replicate the experience and ambiance of a movie theater, utilizing high-quality video and audio equipment. Many people enjoy watching movies, particularly in theaters where large screens and impressive sound effects enhance the atmosphere. With a home cinema system, you can easily achieve this experience at home.

We construct home cinemas to the highest specifications available. The combination of ultra-high-definition (UHD) visuals and 3D sound is truly remarkable, often surpassing the experience of a traditional cinema.

Superior Sound Quality

Advanced audio systems provide immersive surround sound that enhances movie watching.

Social Entertainment

Host movie nights or gatherings in the comfort of your home, creating a cozy atmosphere.

Control Over Environment

You can adjust lighting, sound, and seating for an optimal viewing experience.

Cinematic Experience at **Home**

Enjoy large screens and high-quality visuals that mimic the theater experience.

SONY YAMAHA BenQ KRIX EXPERIENCE SOUND

Our Process

Initial Consultation

Begin by conducting an initial consultation with our clients to understand their specific requirements, project scope, and objectives

Needs Assessment

Our team of experts conducts a thorough needs assessment, analyzing the project requirements, timeline, and budget considerations.
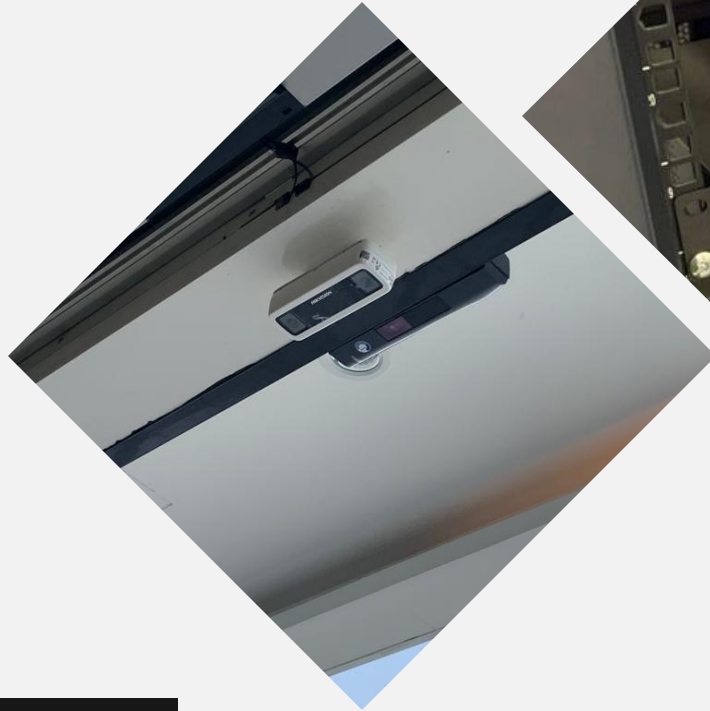
Proposal and Quotation

Once the solution is developed, we provide a detailed proposal and quotation to the client. This includes a breakdown of the project scope, deliverables, timelines, cost estimates, and terms and conditions.

Latest
Project

People Counting System

provide a wide range of high-quality, advanced people counting sensors that utilize state-of-the-art technologies such as thermal imaging, video analytics, and infrared beams.
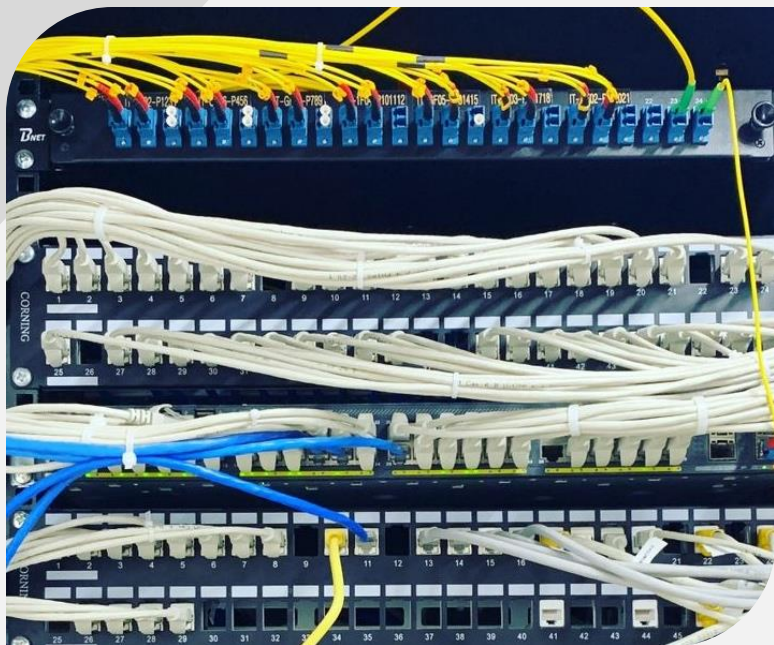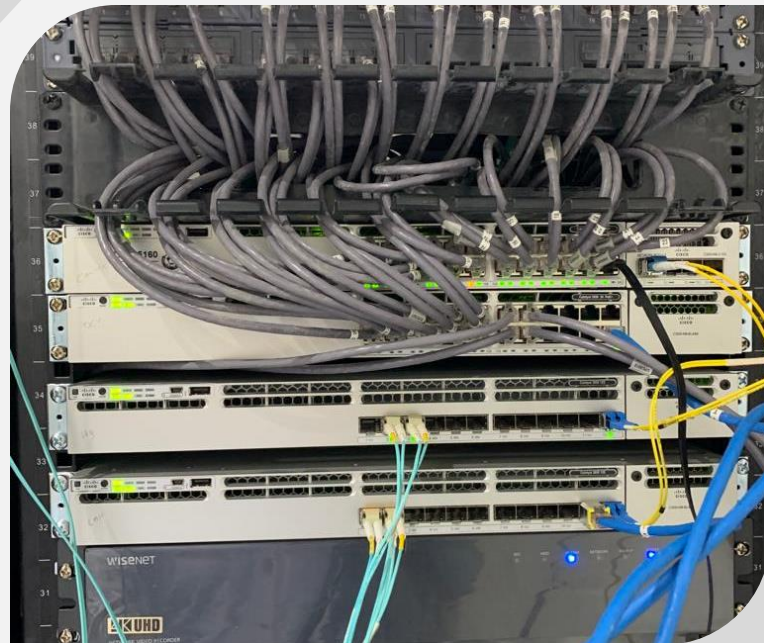
Call Center System

We specialize in delivering state-of-the-art technology that enhances customer interactions, boosts agent productivity, and optimizes call center performance. With a focus on innovation and customer satisfaction, we empower businesses to deliver exceptional customer experiences.

Latest Project

Latest Project

→ Location

Contact Us

Get in Touch

Kingdom of Saudi Arabia - Riyadh, Al Yarmouk District, Al Sahaba Road, Building No. 13251, Second Floor, Office No. 4

🌐 www.ibitikar.com/

💬 +966 11 269 2744

✉️ info@ibitikar.com

Our Value

Our Success Projects

success stories

With our cutting-edge solutions, we empower businesses to exceed customer expectations, foster loyalty, and make a meaningful difference in their industries

THANK YOU

iBitikar Solutions
إبتكار الحلول